FOR

SUPPLY, INSTALLATION, AND MAINTENANCE OF NETWORKING INFRASTRUCTURE AND MISCELLANEOUS ENTITIES AT HEAD OFFICE & BRANCHES OF THE BANK



Tender No.: DDSCBL/HO/IT/6/2022-23/1235

Tender date: 14 February 2023

Last Date of Submission: 09 March 2023

The Daman & Diu State Cooperative Bank Ltd,
Department of Information & Technology,
H.No. 14/54 1st Floor, Dilip Nagar, Nani Daman, Daman - 396210,
Daman and Diu and Dadra and Nagar Haveli, India

Website: www.3dcoopbank.in

FOR SUPPORT AND CLARIFICATION:

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SECTION-A

INVITATION TO TENDER AND TENDERING CONDITIONS

1 Mode of Submission of Bids

1.1 Tenders for supply & installation of various IT entities are hereby invited from the vendors by The Daman & Diu state Co-operative Bank Ltd., through the tendering process. The tender documents can be downloaded from the Website: www.daman.nic.in and www.dacoopbank.in

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Due Date	Feb 2023

It is in the interest of the tenderers to ensure that the bids are submitted well in time as bids cannot be submitted after the due date & time.

- 1.2 The tenders have to be submitted as per Terms & Conditions, detailed specifications, quantity, etc. mentioned in Section- 'A' and Section- 'B'. The format of the Technical Bid and the format of the financial bid are mentioned in Section- 'C'.
- 1.3 The sealed tender document containing "Technical Bid" and "Financial Bid", complete in all respect and signed on each page should reach by hand on or before___ Feb 2023 up to 03:00 PM which will be opened in the presence of the tenderers or their representatives who may like to be present at that time as per the schedule mentioned in the tender document.
- 1.4 The Daman and Diu state Co-operative Bank Ltd. reserves the right to reject all or any of the bid/tender without assigning any reason thereof. The bid which is conditional/ incomplete/ belated/ without earnest money, tender fees will not be entertained.
- 1.5 **One Bid per Bidder:** Each bidder shall submit only one bid for one tender. A bidder who submits or participates in more than one bid will cause the bidder's participation to be disqualified for all the proposals.
- 1.6 All necessary catalogs/drawings/technical/literature/data as are considered essential for full and correct evaluation of the bids shall invariably accompany the bids.

2 Expenses towards Submission of Quotations and Liability towards Site Visit / Work

- 2.1 The Purchaser shall not be responsible for expenses incurred towards the preparation and submission of bid documents as well as other expenses incurred towards it such as site visits.
- 2.2 In case of erection and commissioning, repairs, and other jobs wherein the bidder's personnel or authorized representatives need to visit the Purchaser's site, they can do so only after obtaining the prior permission of the Purchaser's site authorities.

3 Content of Tender Document

- 3.1 The scope of work, bidding procedures, contract terms, and technical requirements are prescribed in the bidding documents. The Tender documents include the following sections:
- (a) Section A: Invitation to Tender and Tendering Conditions
- (b) Section B: Technical Specifications & Drawings
- (c) Section C: Format for Submission of Bid.
- 3.2 The bidder is expected to examine all instructions, forms, terms, specifications, and other information in the tender documents. Failure to furnish all information required by the bidding documents or submission of a bid not substantially responsive to the bidding documents in every respect will be at the bidder's risk and

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The Daman & Diu State Co-operative Bank Ltd.

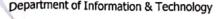
may result in the rejection of its bid.

3.3 Clarification of Tender Documents:

- 3.3.1 The bidder shall be deemed to have carefully examined all Tender documents and obtained clarifications from the Purchaser where needed, inspected and surveyed the Site and its surrounding, and satisfied himself as to the form and nature of the Site, the quantities and nature of work, and material necessary for the supply. And the means of access to the Site, the accommodation he may require, and in general obtained all necessary information as to risks, contingencies, and other circumstances which may influence or affect his tender, to his entire satisfaction before submitting the bid.
- 3.3.2 In particular and without prejudice to the foregoing conditions and besides thereto, when tenders are called furnishing Particulars, the bidder's tender to supply under such particulars shall be deemed to be an admission on his part that he has fully acquainted himself with the details thereof and satisfied himself before tendering as to the correctness and sufficiency of his tender for the Stores and of the rates and prices quoted in the Schedule of Quantities, which rate and prices shall, except as otherwise provided, cover all his obligations under the Contract and all matters and things necessary for the Supply.
- 3.3.3 The bidder acknowledges that any failure to acquaint itself with all such data and information shall not relieve its responsibility for properly estimating the difficulty or cost of successfully performing the Facilities.
- 3.3.4 No claim on his part which may arise on account of non-examination or misunderstanding of the Particulars and/or matter related to the site will, in any circumstances, be considered payable by the Purchaser.
- Amendments to Tender documents: The Purchaser reserves the right to issue any amendments, clarifications, etc. to the specifications and documents to all bidders who have obtained the Bid Documents, giving reasonable time, before the bid opening. Such amendments, clarifications, etc., shall be given due consideration by the bidders while they submit their bids and invariably enclose such documents as a part of the bid. All such amendments, clarifications, etc., shall be mailed by the Purchaser to the prospective bidders at the address contained in the letter of request for the issue of Bid documents from the bidders. Purchaser will bear no responsibility or liability arising out of non-receipt of the same in time or otherwise.

5. Manner and Method for Submission of Bids

- 5.1 a) Technical portion of the bid should contain/include only technical specifications, technical details, literature, references of earlier supplies of similar equipment, drawings, quantity, the time required for submission and approval of drawings, manufacturing and delivery schedule, inspection/testing procedures, etc. Itemized list of spares and quantity recommended by the tenderer for purchase should also be included in the bid.
 - b) Bid should be submitted under the format provided by the Purchaser in Section "C" of this tender document. If any deviation or substitution from the technical specifications contained in Section "B" to this tender document is involved, such details should be indicated in the bid and should be added as Annexure-A of Section B, or otherwise, it shall be an admission on the part of the bidder that he will supply the equipment as specified by the purchaser. However, bidders may note that deviations or substitutions from thetechnical specifications may lead to the rejection of their bid.
 - c) The bidder shall furnish all drawings of the plant/machinery/equipment/component to the purchaser along with their bid for correct understanding and appreciation of the tender in quadruplicate. The bidder's drawings will form part of the purchase order/contract only after these are approved by the purchaser.



- d) Catalogues / Technical Literature: All necessary catalogs/drawing/technical literature data as are considered essential for full and correct evaluation of the bids shall invariably accompany the bid.
- e) Instruction / Operation Manual: In respect of machinery/equipment/instrument/apparatus, where an instruction / user enable the instruction/ necessary to operation manual is normally machinery/equipment/instrument/apparatus to proper use, the contractor shall furnish such an instruction/ along supplied operation being manual stores specific to the plant/machinery/equipment/instrument/apparatus. The bidder shall clearly specify in the bid about his readiness to supply instruction/operation manual.
- The Commercial portion of the bid should contain the bidder's specific confirmation regarding the 5.2 compliance of all commercial terms and conditions of the Tender as per ITT (Section-A), The Bidders, also, should mention the applicability of Statutory Levies like GST, Sales Tax/VAT, etc, and all other related information.
- Price Bid should be furnished as per the Schedule to Tender Form of Section-C of the tender document. 5.3

6 Validity of Bids

6.1 Bids shall be kept valid for acceptance for a period of 180 (one hundred and twenty) days from the last date specified for receipt of bids. Bids with a shorter validity period will be liable for rejection.

7 Opening of Tenders

7.1 The tenders will be opened at our DDSCBL Head Office as per the schedule given in the tender document

8 Taxes and Duties

- Bid prices shall be exclusive of all Indian Indirect Taxes payable in India for the final product/services. 8.1
- Test Charges, Spares, and Accessories AND Supervision of Erection & Commissioning 9 Charges.
- 9.1 Routine Test, Special tests, Type Test, Special Type Tests, Seismic Qualifications/Testing
- The bidder is required to perform the above tests as specified in the Technical Specification. As regards Type Tests, the Submission of valid Type Test Certificates of previous tests may be considered instead of performing the tests, as provided in Technical Specifications.
- 9.1.2 a) Price for the supply of items shall include charges for all Routine tests, Type tests, etc. No charges for these tests shall be claimed/ paid separately.
- b) Charges for Special Type Tests, Seismic Qualification/Testing shall not be included in the price of the items and shall be quoted/ claimed separately.

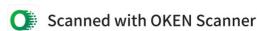
10 Delivery

The entire scope covering the supply of equipment/machinery/plant/components etc covered under this tender document shall be completed at the earliest. A milestone chart for a detailed manufacturing schedule leading to delivery shall be submitted along with the bid. Tenderers should note that their bid may not be considered by the purchaser unless the bidders can meet the delivery schedule specified by the purchaser.

Price Evaluation 11

- Bid evaluation will be done based on the total Summary Prices for the supply of items and site work 11.1 portion as per Section C of the Tender document.
- The value of mandatory spares will be considered for the bid evaluation as per Section C of the 11.2 Tender. Recommended spares will not be included in the bid evaluation. Department of Information & Technology

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The bid evaluation will be done in conjunction with Section: C of the Tender. 11.3

12 Acceptance of Bids

- The Purchaser reserves the right to accept or reject, the lowest /any / all bid(s), in whole or in part, Without assigning any reasons whatsoever and without any liability to the Purchaser. The bidder notwithstanding that his bid has not been accepted in whole shall be bound to supply the Purchaser, such item Or items and such portion or portions of one or more items, as may be accepted by the Purchaser.
- Acceptance of bids by the purchaser may be sent by priced Letter of Intent / Purchase Order / Contract within the validity of the bid. In case of such a Letter of Intent, the bidder whose bid is acceptedand who is hereinafter referred to as contractor will proceed with the execution of the contract based on suchadvance acceptance of the bid without waiting for a formal purchase order/contract and will be responsible to seek and Obtain whatever clarifications that are necessary from the purchaser to proceed with the execution of the contract and contractual delivery period will be reckoned from the date of such Letter of Intent.
- Unsuccessful bidders will not be informed of the result of their bids. 12.3

Canvassing 13

Canvassing in any form concerning this tender will lead to rejection of the bid. 13.1

Corrupt or Fraudulent Practices 14

- DDSCBL requires that bidders/suppliers/contractors under this contract, observe the highest standard of ethics during the procurement and execution of this contract. In pursuance of this policy, DDSCBL:
- defines, for these provisions, the terms set forth below as follows:
- "corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence (a) (i) the action of a public official in the procurement process or contract execution; and
- "fraudulent practice" means a misrepresentation of facts to influence a procurement process or the execution of a contract to the detriment of DDSCBL, and includes collusive practice among Bidders (before or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive DDSCBL of the benefits of free and open competition.
- will reject a proposal for the award of work if it determines that the Bidder recommended for the award has engaged in corrupt or fraudulent practices in competing for the contract in question.
- will declare a Bidder ineligible, either indefinitely or for a stated period, to be awarded a (c)



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Contract/contracts if at any time it determines that the Bidder has engaged in corrupt or fraudulent practices in competing for in competing for, or in executing, the contract.

15 **Disclosures**

Any change in the constitution of the contractor's firm, should be disclosed to DDSCBL, at any time between the submission of bids and the signing of the contract.

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SECTION-B

TECHNICAL SPECIFICATIONS AND DRAWINGS

Tender Mode: offline (Physical)

Tender No. DDSCBL/HO/IT/6/2021-23/01

S NO.	DESCRIPTION	QTY	UNIT
# 1 T	DESKTOP COMPUTERS , SPECIFICATIONS ATTACHED AS ANNEXURE-1 MAKE: DELL	06.00	nos
2	TEAMVIEWER, LICENSE (ENTERPRISE LEVEL) FOR 10 CONCURRENT USERS:	01.00	nos
	30 LICENSED USERS THAT CAN START CONNECTIONS FROM AN UNLIMITED NUMBER OF DEVICES	-	
	 10 CONCURRENT CONNECTIONS (CHANNELS) UP TO 15 CONCURRENT SESSIONS PER CHANNEL IN SEPARATE TABS 		
3	DETAILED SPECIFICATIONS ATTACHED AS ANNEXURE-2		
	ENDPOINT SECURITY AND DLP (ANTI VIRUS), FOR WORK STATIONS: IT SHOULD FACILITATE INNOVATIVE TECHNOLOGIES LIKE ANTI RANSOMWARE, ADVANCED DNA SCAN, AND BEHAVIOURAL DETECTION SYSTEM, ADVANCED DEVICE CONTROL, DLP, VULNERABILITY SCAN, PATCH MANAGEMENT, WEB FILTERING, ASSET MANAGEMENT, ETC.	80.00	nos
	PANIC SWITCH WITH GSM INTEGRATION, 2 PANIC BUTTON CONTROL, WIRELESS OUTDOOR SIREN (COVERING AROUND 20 M RADIUS)	10.00	nos
	NETWORK RAC (12 U), HAVE ENOUGH SPCAE TO HOST 2 SWITCH, ONE ROUTER, FIREWALL, ELECTRICITY BOARD, PLUGS, ETC	04.00	nos
6	CONFTEL CAM20 CONFERENCE CAMERA 4K Ultra HD, 8X DIGITAL Zoom, AutoFocus, 123' Field view. CONFTEL EGO Wireless Mic. & Speaker.	01.00	nos
7	FIREWALL / UTM, MODEL: FORTIGATE FG 40F	03.00	nos
	NETWORK RESTRUCTURING, INSTALLATION OF LOCAL AREA NETWORK AT HEAD OFFICE AND BRANCHES AT DAMAN AND DIU REGION. SYSTEMATIC INSTALLATION OF LAN USING SUITABLE TOPOLOGY, AND PROPER CABLE TAGGING. CONFIGURATION OF BRANCH LEVEL SWITCH AND ROUTERS AS PER BANKING COMPLIANCES, WINDOWS SETTING AND POLICY RECONFIGURATION AS PER THE BANKING STANDARDS	10.00	Nos
09	256GB Nvme M.2 SSD Drive with Installation Charges	05	Nos.

Note:

- 1. Please enclosed catalog/ drawing/ sketch of the offered item(s) otherwise your offer may be ignored
- 2. For Sr. No. 8 item bidder is requested he visits the branches & Head office.

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Annexure-1

Technical Specifications of Desktop Computers

Configuration required Intel Core i3 12th Gen
8 GB DDR4 RAM
512 GB NVMe SDD
Intel® UHD Graphics 630 (2GB)
Windows 10 Pro, English
USB Key Board
Optical USB Mouse
22 inch Monitor
Microsoft Office,2019 (Perpetual Licensed Version)
3 Years warranty support & next business day onsite service

Annexure-2

Technical Specifications for TeamViewer license

Sr No	Expected Features
1	Granular access management
2	256 bit AES End-to-End Encryption
3	Two-factor authentication
4	Block – and Allow lists
5	Auditability (Audit log and API)
6	Enhanced Mass Deployment
7	30 Licensed users that can start connections form an unlimited number of devices
8	3 concurrent connections
9	500 managed devices
10	Each licensed user can host a meeting with 10 participants

Annexure-3

Technical Specifications for 4 MP Camera (123 Degree View) and Wireless Mic.

Sr No	Expected Features
1	Minimum Resolution: 4MP
2	Video Capture Resolution: 1080P 4K Ultra HD
3	Frame Rate: 30fps minimum
4	Compatible OS; Windows
5	Type: Wireless (preferred)
6	90 field of view with mechanical 260 pan and 130 tilt
7	8X Digital Zoom
8	Autofocus Superior camera lenses provided unparalleled sharpness,

SECTION-C

FORMAT FOR SUBMISSION OF BID

TECHNICAL BID FORMAT

Sr. No.	Particulars	Remarks/Details
1.	Name of Agency	
2.	Detail about the Agency	
	Address:	
	Phone No.:	
	Email ID:	
	Website:	
	Contact Person:	
	Mobile No:	
3.	Status of Applicant (proprietorship/partnership firm/Pvt. Ltd. Co./Public Ltd Co.)	
4.	Copy of registration certificate to be attached.	
5.	PAN No. (a self-attested copy will be attached)	
6.	GST No. (a self-attested copy will be attached)	

Signature of an authorized person (with seal)

Date:

Place:

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DECLARATION

- 1. I/ We have read the instructions appended to the Performa
- 2. and I/we understand that if any false information is detected at a later date, any contract made between ourselves and DDSCBL based on the information given by me/us can be treated as invalid by the DDSCBL and I/we will be solely responsible for the consequences.
- 3. I/We agree that the decision of DDSCBL in the selection of successful bidders will be final and binding to me/us.
- 4. All the information furnished by me/us above here is correct to the best of my/our knowledge and belief.
- I/We agree that I/We have no objection if inquiries are made about the work listed by me/us 5. hereinabove and/or in the accompanying sheets.
- I/We is not blacklisted in the last three years by State or Central Government / PSU / BFSI / Private 6. Sector.

Place:

Date:

Signature by an Authorized Person (with seal)

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On Company Letter Head

ANNEXURE-"C" (Financial Bid Format)

FINANCIAL OFFER FOR SUPPLY OF COMPUTER DESKTOP, CAMERAS & PRINTER'S AND OTHER ITEMS

Sr. No.	Description	Unit (As per Section – B, technical specifications and drawings)	Bid Rate per item (inclusive of taxes)	Total Rate (inclusive of taxes)
1	Desktop Computers	06		
2	TeamViewer License	01		
3	Anti Virus	80		
4	Panic Switch	10		
5	Network Rac	04		
6	Camera & Mic	01		
7	Firewall	03		
8	Network Restructuring	10		
	TOTAL			

Authorized Signatory sign (with seal)

Department of Information & Technology